

Terms and Conditions

The OnePlus Community is a great place to read official announcements, post questions and share thoughts and ideas with tech enthusiasts, OnePlus fans and staff members.

In order to keep the Community relevant and manageable for our team, while fostering a friendly and helpful atmosphere, we request that you review the Community' Rules and Guidelines ("Rules") first and follow them when contributing to the platform. Members who do not agree with or violate the general code of conduct will be temporarily suspended or banned/removed from the OnePlus Community and may have their content removed. OnePlus hereby disclaims all liability for posts that violate the Rules listed below.

1. Be nice and helpful!

Like with any community, we strive to keep a friendly and helpful environment, where all members, old and new, feel included. As such, we' re counting on you to help us keep that atmosphere, by engaging others in a respectful way. Therefore, the following actions are prohibited from the OnePlus Community and can result in Code of Conduct warnings:

- Using inappropriate language, including sexually explicit, violent, or offensive content.
- Showing a lack of respect and tolerance towards others.
- Content based on religious, racial or political beliefs is not the topic of this Community and therefore are not permitted
- "Doxxing" or threatening to reveal personal details of other users. You are advised not to reveal personal information about yourself on the Community.
- Posting malware/phishing websites and other content that may be harmful to others. The content will be removed and the account(s) permanently banned.
- Automated activity of any kind.
- Posting any intellectual property of a third party for which the member does not have explicit written permission to use, including, but not limited to trademarks, copyrights, trade secrets, and personality rights. Please see the OnePlus Copyright Policy if you have a takedown request.

If you find content that may fit the description above, do not engage with the user posting it, even if you' re the one being targeted. By responding to this type of content you may inadvertently also break these Rules. Instead, use the Report feature and a moderator will take the necessary actions.

2. Keeping things tidy

2.1. Article title

Your article title should be legible, informative, and related to the content of your thread. This not only helps others more easily understand what the topic is, but also makes it more likely for other users to participate in the discussion.

2.2. Choice of Circles

Post your threads in the relevant Circles. Do not post several instances of the same content in different Circles. Ask yourself "if I were looking for this content, is this the first place I would try to find it?".

2.3. No ads

The OnePlus Community are not an ad/fundraiser space. Any content (posts, signatures, profile details, etc.) published in order to sell a product/service or obtain personal gain will be removed. Multiple infractions in a short period will be considered spamming and can result in a temporary or permanent ban. If you want to host a giveaway, please contact a moderator to ask permission first. In general, if it benefits the community, we don't mind — if it only benefits you, we do.

2.4. Constructive Feedback

At OnePlus, we welcome your feedback. Sometimes, your feedback may be negative, and that's okay. We want to hear your honest thoughts on our products and our brand as a whole. However, criticism should be legitimate, constructive and suggest solutions. Posts that exist solely to attack OnePlus without basis will be removed. Action may be taken against users who continuously break this rule.

2.5. Duplicate Content

All users are strongly advised to use the search function before starting a new discussion. Other members may have already shared about the specific subject or addressed the question you are about to ask. Participating in already existing discussions also increases the likeliness of getting a reply.

Posting the same content repeatedly on the Community constitutes spamming and will be warned accordingly.

2.6. Posting photos

Many users join our Community to share their photos with others. If you wish to post your photos for other members to see, please visit a photography-related Circle and find the most suited thread to participate in. Alternatively, you can share photos as a Moment, or on your personal profile.

2.7. Languages

Threads should be clear and include appropriate and descriptive subjects in order to provide more understanding to fellow members. Whilst most announcements from OnePlus will be primarily in English, the Community is a mixed language community.

2.8. Backseat moderation

The OnePlus Community has members of all ages from around the globe and with varying degrees of technological knowledge. If you find content that may be breaking these Rules, please try to guide the user in a friendly way, e.g. by providing a relevant Forum thread, or use the Report feature, so that a moderator can help. By engaging in backseat moderation you may also be breaking the Rules.

3. One Account Per User

On the OnePlus Community, everyone's voice should be equal. In that spirit, users are allowed one account only. Users found to be using multiple accounts may have all accounts banned and/or removed. This includes accounts created to circumvent bans. Similarly, accounts impersonating staff, other users or celebrities will also be banned and removed.

4. Moderating when needed

To help us keep the Community working smoothly, we rely on a team of friendly moderators and experts, scattered across the globe. These community members work tirelessly to make the Community a better place, by helping users, and enforcing these Rules when needed.

Whenever a rule is violated, a moderator will remove the infringing content. Breaking these Rules may also result in disqualifying for future contests or campaigns.

The moderation and staff teams reserve the right to delete any content at any time. Circle owners and circle assistants reserve the right to delete content in their circles. You will receive a notification explaining the reason why a thread has been removed. If you are unhappy with the decision made by a moderator, reach out to the moderator in the first instance or use the Report feature to have another member of the moderation team look into it. If you are dissatisfied with the outcome, you can request for revision by an administrator. Admin decisions are final.

OnePlus Legal Policy

For more information about our legal policies, please see the link below.

- Privacy Policy: <https://www.oneplus.com/legal/privacy-policy>
- User Agreement: <https://www.oneplus.com/legal/user-agreement>
- Copyright: <https://www.oneplus.com/legal/copyright>
- OnePlus Contest Official Rules, Terms and Conditions: <https://www.oneplus.com/legal/terms-and-conditions>
- Grievance Officer (GO) Details: [India specific only. For complaints relating to content on the Community webpage/Webstore App. Not to be used for product complaints.]
 - ° Name: Venkatesan S
 - ° Address: OnePlus Exclusive Service Centre - Hira Building, Municipal No. New 213(Old #5), Ward No : 76, Richmond Town, Brigade Road, Bangalore, Karnataka – 560001
 - ° Email: Venkatesan.shekar@oneplus.com

Never Settle

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